✳ luma™

Luma Integrated with athenahealth

Envision patient success with Luma. Luma works with athenahealth to supercharge your operations, automatically driving improved reach and access to care. Tailored solutions complement the powerful workflows of athena, leading to better patient outcomes and optimized schedules for busy staff.

Unlock the power of athenahealth with Luma

Luma enhances your workflows with configurable patient messaging, integrated with athenahealth APIs to enhance your organization's goals.
The Luma + athena solution enables you to:

✔ Simplify patient intake with bi-directional digital forms integrated with athenahealth

✔ Provide 24/7 scheduling with flexible appointment types and Digital Call Deflection

✔ Automatically offer waitlist patients new appointments as soon as they're available

✔ Send two-way reminders to enable patients to confirm or cancel upcoming appointments scheduled in athenahealth

What sets Luma apart

» Multilingual support with 30+ languages

» Supporting out-of-the-box and custom workflows, saving staff time and energy

» Experienced implementation at any point in your EHR install, upgrade, or maintenance

Outcomes from the Luma + athena Community:

287 hours
of staff time saved
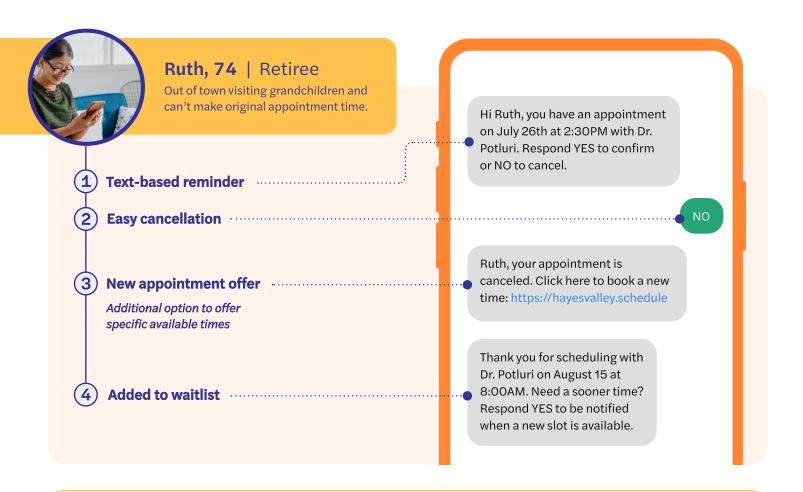per month with patient intake

Metro Vein *Centers —*

81%
referral conversion rate
in one year with Luma

Eugene
Gastroenterology
CONSULTANTS, P.C.

4,000+
patients a month receive
broadcast messaging

Near North Health
We'll Find a Way

Ruth, 74 | Retiree
Out of town visiting grandchildren and can't make original appointment time.

1. **Text-based reminder**

2. **Easy cancellation**

3. **New appointment offer**
   Additional option to offer specific available times

4. **Added to waitlist**

Hi Ruth, you have an appointment on July 26th at 2:30PM with Dr. Potluri. Respond YES to confirm or NO to cancel.

NO

Ruth, your appointment is canceled. Click here to book a new time: https://hayesvalley.schedule

Thank you for scheduling with Dr. Potluri on August 15 at 8:00AM. Need a sooner time? Respond YES to be notified when a new slot is available.

Near North Health increased patient engagement with their diabetes prevention program by 300%

Near North Health
We'll Find a Way

"

Just in our initial six months with Luma, we've completely been able to transform the practice– our patient flow and retention rates have increased.

Ryan Yarrell
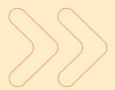Director of External Affairs and Community Partnerships

Metro Vein Centers —

Near North Health
We'll Find a Way

MIDLANDS
orthopaedics
& NEUROSURGERY

TEXAS
ENDOVASCULAR

RURAL HEALTH
MEDICAL PROGRAM, INC
HEARTBEAT OF THE BLACK BELT

...and many more

Ready to join our customers integrating Luma with athenahealth?
Schedule a call with us at **info@lumahealth.io**